

**GERALD R. FORD INTERNATIONAL AIRPORT AUTHORITY  
OPERATIONS AND MARKETING COMMITTEE MINUTES  
Friday, November 12, 2021  
8:00 a.m.**

Board Present: Floyd Wilson, Jr., Doug Small, Roger Morgan, Dan Koorndyk - 4  
Board Absent: 0

Staff Present: Tory Richardson, Alex Peric, Matt Zeilstra, Stephen Clark, Michelle Baker, Clint Nemeth, Margie Witbeck

11-1 Meeting Minutes

The Operations and Marketing Committee meeting minutes of October 20, 2021, were approved as submitted. Motion by Mr. Small, supported by Mr. Morgan. Motion carried.

11-2 Public Comment

No public comment

11-3 **Resolution 21-45:** Canopy and Entry Lighting Replacement

Mr. Nemeth said the current Grand Canopy was updated in 2009 and is now in need of updating again. LED light fixtures will be included in the update and are expected to save approximately \$22,000 each year in energy costs. Of the six bids received for the project, staff is recommending the work be awarded to Shoreline Power Services.

Motion by Mr. Small, supported by Mr. Morgan, the approval of a contract with Shoreline Power Services of Grand Rapids, Michigan in the amount of \$1,080,600 for the replacement of the Grand Canopy and terminal building entryway lighting, authorization for the President and CEO to sign, and capital budget amendment. Motion carried.

11-4 Marketing/Guest Experience Update

Mr. Clark said that the ASQ survey asks passengers 50 questions regarding their airport experience and GRR ranked second place in North America out of 250 airports.

11-5 Project/Construction Report

Mr. Nemeth said the Economy Lot resurfacing is almost complete. He also said that the runway pavement maintenance was completed without any unplanned closures or delayed flights.

11-6 Other

No additional information was discussed.

Meeting adjourned at 8:47 a.m.

Maw