In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, as amended (“ADA”), the Gerald R. Ford International Airport Authority (GFIAA) will not discriminate against qualified individuals with disabilities on the basis of disability in admission or access to, or treatment or employment in, its services, programs, or activities.

**Employment:** GFIAA does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communications:** GFIAA will furnish appropriate auxiliary aids and services where necessary to afford individuals with disabilities an equal opportunity to participate in, and enjoy the benefits of, GFIAA programs, services, and activities.

**Modifications to Policies and Procedures:** GFIAA will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy its programs, services, and activities.

**ADA Coordinator:** The following GFIAA employee has been designated to coordinate its efforts to comply with the ADA regulations:

Casey Ries  
Engineering & Planning Director  
5500 44th Street SE Grand Rapids, MI 49505  
(616) 233-6000

**Grievance Procedure:** GFIAA will promptly and equitably resolve complaints alleging discrimination on the basis of disability. Complaints that a program, service, or activity of GFIAA is not accessible to persons with disabilities should be directed to the ADA Coordinator.

**Accessibility of Public Meetings:** Any person requiring accommodations to attend or participate in a meeting of the GFIAA should contact GFIAA Administration, 5500 44th Street SE, Grand Rapids, MI 49505, or via facsimile at (616) 233-6025. If you have any questions, please call (616) 233-6000.

**Other Accommodations:** Anyone who requires accommodations, an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the GFIAA, should contact an GFIAA Administration at (616) 233-6000 as soon as possible.