

RFQ NAC – Part 1 Q&A March 21, 2024

Note: Since this is a two-part qualifications-based solicitation, many of the questions submitted will be deferred to Part 2. Once Part 2 has been issued to the selected vendor shortlist, these questions can be asked, and the Authority will try to answer them all.

- 1. Can you provide details on the current network infrastructure and any existing access control mechanisms?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 2. What specific cybersecurity improvements and regulatory compliance needs are you looking to accomplish with this project?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 3. Are there any specific systems or applications the NAC solution needs to integrate with (e.g., existing security tools, identity management systems)?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 4. What are the key compliance requirements the NAC solution should adhere to?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 5. How many endpoints (users, devices) need to be managed by the NAC solution?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 6. Are there different user roles or access levels that need to be accommodated?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 7. What specific features are you looking for in a NAC solution (e.g., guest networking management, endpoint compliance checks, automated threat response)?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 8. How do you envision the user access control policies to be defined and enforced?
 - a. Yes
- 9. Do you have a preference for an on-premises vs. cloud-based NAC solution?
 - a. No
- 10. What are your expectations regarding the solution's scalability and ease of management?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 11. What are the primary security threats or challenges you aim to address with the NAC solution?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 12. How does the NAC solution need to integrate with your overall cybersecurity framework?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 13. What level of support and maintenance are you expecting from the solution provider?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 14. Is there a requirement for training your staff on the management and operation of the NAC solution?
 - a. Yes
- 15. What is the budget allocated for this project?
 - a. We will not disclose the budget amount.
- 16. What is the desired timeline for the deployment of the NAC solution?
 - a. By the end of September 2024
- 17. Is the network infrastructure single vendor solutions or multiple vendors?
 - a. Multiple Vendors Details Disclosed in Phase 2.



RFQ NAC – Part 1 Q&A March 21, 2024

- 18. How many switches and from which vendor?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 19. How many wireless access points do you have from which vendor.
 - a. That will be provided to vendors selected to proceed to phase 2.
- 20. How many devices typically connect to the network?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 21. How many devices are managed by the airport IT?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 22. How many BYOD devices connect to the network?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 23. Will Airport guest Wi-Fi be managed by this NAC or Guest Wi-Fi is provided by separate third party?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 24. How many guest users are connected to guest Wi-Fi everyday?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 25. What methods are currently used for user authentication and authorizations?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 26. How many user groups with different level of access is needed and are those groups exists in the directory?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 27. What actions will be taken for non-compliant devices (Quarantine, remediation steps)
 - a. TBD
- 28. Will we be responsible for providing ongoing training?
 - a. TBD
- 29. Does organization have NAC policy and management support to deploy?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 30. Is there currently an incumbent company or previous incumbent, who completed a similar contract performing these services? If so are they eligible to bid on this project and can you please provide the incumbent contract number, dollar value, and period of performance?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 31. Specify the VLAN details how many are included in the Scope?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 32. Can you please provide the current number of infrastructure details (Physical Server, Virtual Server, Network Devices, etc.)?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 33. How much (%) of the infrastructure is in the cloud?
 - a. That will be provided to vendors selected to proceed to phase 2.
- 34. In the IT department/environment, how many employees work?
 - a. We have a small IT team.
- 35. Do you manage your own data Center, or do you utilize any 3rd-party/colocation facilities?
 - a. We host our own datacenters.
- 36. Is there a funding/financial/budget range estimated that can help us to provide a quotation for this project?
 - a. We will not disclose the budget amount.