

**GERALD R. FORD INTERNATIONAL AIRPORT AUTHORITY  
OPERATIONS AND MARKETING COMMITTEE MINUTES  
Gerald R. Ford International Airport, International Room  
5500 44<sup>th</sup> Street SE, Grand Rapids, MI 49512  
Wednesday, September 17, 2025  
8:00 a.m.**

The meeting was called to order at 8:00 AM by Chair Small.

Members Present: Jennifer Merchant, Doug Small, Mike Verhulst – 3

Also Present: Tory Richardson, Alex Peric, Haley Meyer, Clint Nemeth, Chris King-Dye, Tom Cizauskas, Matt Zeilstra, Pat Howe, Brett Groth, Casey Ries, Brent Godwin (HNTB), Zachary Webber (HNTB), Michael Wernet (HNTB), Dan Post (Enlightened Recovery)

**9-1 Meeting Minutes**

The Operations and Marketing Committee meeting minutes of August 20, 2025, were approved as submitted with a motion by Mrs. Merchant and support by Mr. Verhulst.

**9-2 Public Comment**

No public comment.

**9-3 Cyber Security Update**

Mr. Howe presented a cyber security plan update and discussed upcoming activities at GFIAA regarding IT and cyber security

**9-4 Sensory Room Update**

Mr. Nemeth provided an update on the sensory room's performance over the past year. He shared an overview of the three-month user survey that was conducted and the feedback received.

**9-5 September 2025 Construction/Project Report**

Mr. Ries reviewed the status of the construction projects.

**9-6 Other**

No other business was discussed.

Meeting adjourned at 8:38 a.m.  
HM